

Visits and Staff Information

My first 1st visit is scheduled for:

My regular scheduled visits are on: _____

Day: _____

Time: _____

My worker is: _____

My worker's phone number is: _____

My aide is: _____

My aide's phone number is: _____



Stark County Job & Family Services

Division of Human Services

221 3rd St. SE, Canton, OH 44702
Cash, food, & medical assistance applications
Customer service: 1-844-640-OHIO (6446)
Child Care: 330-452-4661

Division of Children Services

402 2nd St. SE, Canton, OH 44702
Report child abuse and neglect: 330-455-KIDS
Foster care and adoption: 330-451-8789

Division of Child Support

221 3rd St. SE, Canton, OH 44702
Customer service: 330-451-8930
Payment information: JFS.ohio.gov/ocs

Executive Offices

221 3rd St. SE, Canton, OH 44702
Customer service: 330-452-4661

Visit our website at
StarkJFS.org



Visitation Center

Division of Children Services



Stark County Job & Family Services
402 2nd St SE Canton, OH 44702
Phone: 330-451-8033
StarkJFS.org

Visitation Center

The Stark County Job & Family Services Division of Children Services offers families a state-of-the art family Visitation Center. The Center is designed for visits supervised by agency staff between parents/guardians and their children.

The Visitation Center includes:

- Six (6) individual visitation rooms decorated with a comfortable, home-like setting, complete with children's games, toys, and activity center
- A central common area with a microwave, refrigerator, and sink
- A fully equipped bathroom, including changing station
- Lots of child-friendly art and bright colors throughout



Visitation Center Information

Plan to arrive 10-15 minutes prior to the start of your visit in case of parking issues and to check in with security.

For everyone's safety, all visitors are asked to check in with security. You will be required to go through metal detectors and bags will be checked. No weapons, including but not limited to, guns, knives and pepper-spray are permitted.

The Visitation Center is tobacco, alcohol, and substance free. Illicit drugs, smoking, vaping, or other tobacco products are prohibited.

Service animals are permitted during visits (with documentation); all other animals are not permitted in the Visitation Center.



Things to Know/Remember Prior to the Visit

Parents/Guardians are encouraged to bring food, such as meals, drinks, snacks, and other things (e.g., decorations, plates) for special celebrations, such as holidays and birthdays.

Although the Visitation Center has toys, books, arts and crafts; parents/guardians are encouraged to bring their own family-friendly activities that their children will enjoy.

Visitors, with prior approval, may attend celebratory events and other visits. Information regarding visitors must be provided to the caseworker, in advance, of all visits.

To provide parents/guardians the opportunity to engage with their child(ren), the use of personal cell phones and electronics is limited during visitation time.

A visit may be terminated if there are disruptive behaviors, threats, fights, or concerns for substance use.

Appropriate dress is required. No revealing clothes, gang-related, vulgar language, or sexually explicit material will be permitted.

All visits are documented.

Visitation Hours and Parking

The Visitation Center is in the Cornerstone building, 402 2nd St SE Canton, Ohio. It is conveniently located across from the SARTA bus station.

The Visitation Center is open Monday through Friday, 8:00 a.m. to 6:00 p.m. It is closed on weekends and holidays on which SCJFS is closed.

Parents are responsible for their own transportation. There is limited parking in the agency's lot and on-street, metered parking.

** The items listed in the brochure are not all inclusive and a staff member will go over visitation expectations prior to your first visit **

